

CWRC Partner Survey

The questions provided below should serve as basic guidelines for the CWRC when developing the *Partner Survey*.

We encourage CWRC not to use the questions in their current form in the survey. Instead, the questions should carefully be re-formulated by CWRC in a way that they can easily be interpreted in *one single way* by any employee of the selected partners. That might imply changes in the way that the question is asked and even translation of the questions to one or more frequently used local languages of Uganda.

A. Personnel

A1. Contact person (name, position, phone, e-mail)

A2: Full name, postal address, phone number, fax of partner institution

A3: Number of employees

B. Activities and Clients

B1: What are your core business and activities?

B2: In what way could Internet access help you business/activities?

B3: Who are your "clients" today?

- Think in gender, age, profession, organizations

B4: Number of potential "clients" using an Internet service

B5: What languages do your "clients" speak?

C. Financial capacity

C1: Estimate your financial capacity for Internet access (USD/month for 24h/day access)

D. Equipment and Services

D1: Do you have a fix phone line?

D2: What kind of technical equipment does the partner institution possess (PC's switches, fax etc.)

E. Buildings and Surroundings

E1. How is the situation with power in terms of

- frequent power cuts (how frequent are they in h/week?)
- backup options (generator, UPS, solar panels)

E2. How are your premises located in terms of

- altitude (valley or hill) compared to the Telecentre
- distance to closest tower/mast
- height of the buildings
- line-of-sight to the Telecentre?
- vegetation (dense or sparsely)?

E3: Do you own and have access to a roof top?

E4: Do you have a place to store equipment (safe from theft and water leakage)?

E5: Are thefts a common problem at your premises?

E6: Do you share your premises with other organizations?

F. Local environment

F1: Are there any other sources of radio communication in the area (look for masts, towers and antennas on roof tops)?

In that case,

F2: Who are they and what service do they offer?

F3: How far from your premises is the tower located?

F4: Do you have good contact with them?

G. Other

Additionally, the survey should include some information about

G1: The CWRC and the Telecentre (why is this survey being done?)

G2: Contact details for CWRC and Telecentre

G3: Description of the benefits of the project for the partner

G4: Deadline for submission of the surveys and how that will be done.